



Village of Fraser Lake

Arena Policy

Code of Conduct

Objective:

To ensure a safe and welcoming Recreation Facility by providing guidelines for appropriate conduct in the Village of Fraser Lake Recreation Facility.

Policy:

The Recreation Facility is a public space that is open and welcoming to all. The Arena, the Curling Rink and the Complex are places for physical activity, social interaction and learning. This policy and associated **Code of Conduct** have been established to ensure a welcoming, safe, pleasant and positive experience for everyone. It sets out rules that require all persons respect the safety and comfort of others. Behavior or activity that may result in harm or damage to people, property, materials or equipment is prohibited in the Recreation Facility, as well as disruptive or unsafe behavior that interferes with the rights of others or with staff in the conduct of their duties.

Unattended Children:

Parents and/or caregivers are responsible for the safety and conduct of their children in the Recreation Facility.

Parents and caregivers of children under the age of 12 are to remain in the Recreation Facility while their children are at the facility and be attentive to their child's needs.

A child under the age of 12 may be accompanied by an older sibling; assuming the older sibling is responsible and attentive to their caregiver duties.

Children or youth must abide by the posted "Code of Conduct" at all times.

If a child under the age of 12 is unaccompanied when the Arena Complex closes:

- Arena Staff are directed to remain with the child until appropriate arrangements have been made for the police to take responsibility for the child.
- The senior staff member on duty will fill out an Incident Report, describing the event and action taken.
- Under no circumstances should a staff member drive the child home or leave them outside the Recreation Facility at closing.



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The Recreation Complex is a public space that is open and welcoming to all. The Arena, the Curling Rink and the upstairs Complex are places for physical activity and socialization. This **Code of Conduct** have been established to ensure a welcoming, safe, pleasant and positive experience for everyone. All persons must respect the safety and comfort of others. Behavior or activity that may result in harm or damage to people, property, materials or equipment is prohibited in the Recreation Facility, as well as disruptive or unsafe behavior this interferes with the rights of others or with staff in the conduct of their duties. Thank you for keeping your actions consistent with the Code of Conduct.

All persons must abide by this Code of Conduct:

1. Use of tobacco products (including chew tobacco), vapour products, alcohol or illegal drugs is prohibited in the Recreation Facility at all times.
2. Threatening, abusive, obscene or harassing language or behavior will not be tolerated.
3. Boisterous activity such as fighting or roughhousing will not be tolerated
4. Children are to be supervised at all times.
5. Parents and caregivers of children under the age of 12 are to remain in the Recreation Complex and be attentive to their child's needs.
6. No person is permitted on the ice surface unless they are wearing skates; except with the permission of Arena staff.
7. Dressing rooms must be kept clean
8. Dressing rooms are available for a maximum of 30 minutes after games or practices.
9. Damage or theft of Recreation Facility materials, furniture or equipment is prohibited
10. Entering non- public areas is prohibited
11. Littering, failing to dispose of food and debris in a garbage receptacle and failing to clean up will not be tolerated.
12. No animals will be allowed into the Recreation Facility other than professionally trained service dogs on a leash that are well behaved, clean and healthy.
13. Arena staff may require a person who violates any of the above rules to leave the Recreation Facility immediately.
14. The RCMP will be called for alcohol or drug related offences, violence or if a person refuses to leave when directed by Arena Staff.
15. At the discretion of the Director of Public Works, a person or team violating any of these rules may be suspended from using or attending the Recreation facility for a minimum of two weeks. All suspensions will be given verbally and recorded in writing.
16. Do not leave personal items in the Recreation Facility. The Village of Fraser Lake is not responsible for any loss or damage to personal property.